Apply for Water Service

Items and Information Needed

- Come to our office in person with a valid photo ID
 - Valid photo ID's: driver's license, State ID, FOID, Conceal Carry, Passport
 - If your driver's license is being held by authorities, the unexpired ticket and an original social security card can be used in lieu of the driver's license
- We'll ask you the last four digits of your social security number
- Businesses will also need to supply their Tax ID number
- If you are renting, your landlord will need to call us and approve you as the tenant. This can be done either before you come to our office, or after
- We need one business days' notice to initiate service
- The city retains the right to deny service until any/all issues regarding water service at a location have been resolved